**Hello , My name is .We are conducting interviews for the prupose of doing some research of our project which is related to TVM .Specially , we are gathering requirements for our TVM so that our product is**

**1. In the past week, how many times have you used the ticket vending machine (TVM), iGo?**

**Have not used it**

1

2

3

4

5 or more

**2. How easy is it to purchase a ticket using iGo?**

**Very easy**

Somewhat easy

Neither easy nor difficult

Somewhat difficult

Very difficult

I have not used the ticket vending machine

**3. Do you find the overall user interface of iGo intuitive?(Open ended question)**

**Yes,**

No

Why or why not?

**4. As a visually impaired user, do you prefer iGo to be audible (i.e. instructions are read out)? Please explain why or why not.**

Yes

No

Why or why not?